

PHOA BOARD MEETING Minutes, May 9, 2022

Attendees – Board members Becky, Carl, Christine, Julie, Karin, Kris, Steve, Stephen and ACC members Tony and Laura.

The meeting was called to order at 7:10 pm and was conducted in person at Christine's home.

As the first item of business, Keith Thompson from CONO made a presentation to the group about the new CONO organization. He commented that the restart commenced in January 2022; while neighborhood representation is its unchanged focus, in its reorganization CONO understood that it could not be 'all things to all neighborhoods.' He described the hiring of Sara Vos to head CONO and her vast community development experience; the team consists of Sara and himself as well as four contractors, and one is dedicated to HOA issues. CONO will now be modeled on the structure of two other cities with inter-neighborhood collaboration. He described a 10-week education program on the operation of the city and county; completing this course will be required to participate in inter-neighborhood collaboration boards. He noted that Neighborhood Networks will take time to roll out across the city. Examples of services to bring neighborhoods together are block parties and neighborhood clean-ups, where CONO can facilitate the necessary permitting or obtain a dumpster. He also noted the HOA support group that meets every second Thursday of the month from 5:30 – 7:00 pm with CONO contractor Lauren. CONO's initial focus will be on neighborhoods without representation (4a, 3a and 4b on the southern end of town). Whereas in the past CONO was a dues-collecting organization from the HOAs, it now is run under a city contract as a 501(c)(3) private non-profit. Keith commented that over time CONO will consider private donations and social enterprises for future funding in order to eliminate dependency on the City.

Discussion ensued about mandatory City notification of upcoming developments/construction that will implicate Pinecliff and how CONO can help.

As the next order of business, the minutes of the April meeting were unanimously approved.

Christine then reported that in the future all directors'/committee reports would be sent out and discussed by email in order to allow the monthly meetings to focus on the most critical matters. Following discussion, it was unanimously:

Voted: That all directors'/committee reports be distributed by email in advance of the next monthly meeting and all issues be handled by email to the extent possible.

Christine also noted that the postcards for Chipper Week would be mailed during the first week in June. She described the upcoming Dumpster Day, commented that Goodwill would not be manning its donation truck given a lack of manpower, and indicated that the dumpster and donation truck would be located at the cutout at 825 Point of the Pines Drive. Volunteers would include Julie, Christine, Steve, Karin and Kris to cover the event from 10 am – 2 pm. A Connections reminder would be sent out 10 days in advance of the event. She also commented that the garage sale would be promoted through Facebook.

At 7:58 pm the Board moved into Executive Session and then reconvened at 8:01 pm.

On behalf of the ACC Tony provided status updates and reminded the Board that most ACC issues can be solved if neighbors would speak to each other. The ACC should be informed by email about any issues. He also described neighbors' approval of fences above a certain height and the challenges of different governing rules by filing.

The Board next discussed the acceptance of credit card payments for annual membership and trash renewal. Julie and Kris described the related fees (one-time set-up fee of \$75, monthly service fees of \$15 and per transaction fees of 5 cents). The credit card servicing fee works out to 1.8-2% depending on the credit card used. Discussion

continued about the cost per member, addition of a convenience fee, and use of Adams Bank's agent for merchant services. Thereafter with the exception of Karin, the Board:

Voted: That the PHOA Board would assume the \$75 one-time set-up fee, the monthly service fee of \$15 and the per transaction fee for the period through April 2023, at which time the Board would evaluate usage of the credit card services related to the 2023 membership and trash dues and reassess the extent to which it would continue to pay for this convenience, and that the credit cards for the program would include only MasterCard, Visa and Discover.

Discussion then continued about an update of the PHOA web design, potential use of the Ute Valley park web designer, the goal to make the website more user friendly, inclusion of information by filing, handling of credit cards through the website, and a 'file cabinet' for ACC documents. Christine then asked Board members to review the website and identify additional potential functionality.

The Board next discussed the status of other developments in the HOA and in surrounding areas, such as the Wentwood development and the infrastructure at Ute Valley.

The Board then discussed whether off-duty patrol officers should give tickets for speeding in the HOA; the current policy is *officer discretion*. It was agreed that HOA members would receive a NewsBlast about the potential to receive a speeding ticket in the future. Concurrently Carl will advise Colorado Springs police to enforce the speeding law.

There being no further business, the meeting was adjourned at 9:18 pm.

Respectfully submitted,

Judith K. Benson